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**2024 PREFERRED CUSTOMER SERVICE AGREEMENT**

**Contract MUST be received before 3/1/2024**

We offer the following services are at a discounted rate.

In addition to the discounted rates below, *ALL Collier Companies Contract Customers will also receive 20%\* off all parts.*

These discounted rates will NOT be applied toward installation of new or extending irrigation. Should you need to cancel this contract a \$35 Admin fee will be inquired.

**\*20% discount will be lost if balance(s) are not paid within 30 days from date of invoice**

Please Select from the following:

**Activation: (REQUIRED)** Turning on the water, programming the controller, cycling through each zone, checking & adjusting sprinkler heads. **DOES NOT INCLUDE REPAIRS NEEDED TO THE SYSTEM.** If repairs are needed at time of activation, they will be billed on a quarter hour basis for labor plus any parts used.

**Winterization: (REQUIRED)** Purge the water in the lines to prevent freezing. **DOES NOT INCLUDE REPAIRS NEEDED TO THE SYSTEM.** If repairs are needed at time of winterization, your repair will be rescheduled prior to the activation of your system the following year.

Please choose the correct amount according to how many zones you have for Activation & Winterization:

	<i>Contract Rate</i>
1 - 9 Zones	\$ 200.00
10 - 15 Zones	\$ 230.00
16 - 24 Zones	\$ 260.00
over 25 Zones	\$ 300.00

If you live in the following counties please add \$15 travel fee; Charlottesville Crozet, Farmville, New Kent, Petersburg, Toana, Williamsburg, Zion Crossroads

**Backflow Certification:** We are now offering backflow certifications as required by certain localities. \$ 100.00

Backflow Certification is subcontracted through our partnership with Backflow Services Inc. If they come to your home they are a partner of Collier Companies

**Mid Summer Check-up:** We are also offering a mid summer check of your irrigation system. At this time we will ensure proper coverage and adjust watering times according to weather conditions. We will also check for and repair any problems with the system. Repairs will be billed upon completion. \$ 100.00

**TOTAL DUE FOR SERVICES REQUESTED: \$**

**Collier Companies preschedules appointments based on location, if you have a requested day of week or time of day please notate**

Please return a completed copy of your service agreement with your check or credit/debit card information to the address listed above. This agreement will **NOT** go into effect until contract and payment is received. This contract is due for renewal every year

Name: \_\_\_\_\_ Date: \_\_\_\_\_ **PLEASE WRITE LEGIBLY**

Property Address: \_\_\_\_\_ City/State/Zip: \_\_\_\_\_

Phone \_\_\_\_\_ Email: \_\_\_\_\_

**AUTO RENEW FOR NEXT YEAR? \_\_\_ YES \_\_\_ NO**

**Payment Options:**

Credit/Debit Card Name on Card \_\_\_\_\_  
 Card Number \_\_\_\_\_ Exp Date \_\_\_\_\_ Sec Code \_\_\_\_\_  
 \_\_\_ American Express \_\_\_ Master Card \_\_\_ Visa \_\_\_ Discover

*Customer Pricing Notice credit cards incur a 3.5% processing fee, there is no fee for debit card transactions*

Check Attached Check # \_\_\_\_\_

**Disclaimer: Collier Companies is NOT responsible for damages due to neglect or misuse of your system, or DAMAGE FROM ACTS OF GOD, such as weather related issues.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

*Signature required stating you agree to the above information*